

THANK YOU FOR CHOOSING A TRIVENETA PARCHETTI PRODUCT

Keep your hardwood floors looking their best by following the instructions outlined below:

<u>Prior to Installation</u>

The product must be stored in a dry place, with it's integral packing. The building must be weatherproof, warm, dry and at ambient temperature.

Please be informed that with under floor heating, some wood species like WENGE' - CANADIAN MAPLE - EUROPEAN WALNUT - LARCH are not recommended, due to possible appearance of fissures and cracks.

After Installation

In order to avoid shrinkage or other movement, such as cupping and excessive swelling in the wood flooring, it is recommended that on site the relative humidity be maintained between 45%-60% and temperatures between 20°C-22°C.

Under floor heating systems, without a correct humidification, can create cracks and fissures in any type of parquet and timber species.

Avoid loading small sections of the flooring with heavy and concentrated weights.

Do not cover the parquet with carpets and the like post-installation in order to avoid localised uneven tones attributed to the lack of light oxidation.

Protect your hardwood flooring by sweeping and/or vacuuming daily to prevent potential damage inflicted by sand, small stones or water.

It is advisable to place door mats in the proximity of entrances.

Place felt pads under furniture and chairs in order to prevent scratches.

Flower pots should be placed on their appropriate saucers and should in no case be placed directly on the hardwood flooring.

Never steam clean your hardwood flooring.

Maintenance for Oiled Products

Do not wet the wood flooring before it has been protected with LINFOLEGNO.

<u>Linfolegno</u>: This product increases the floors resistance to water and prevents stains.

<u>Use</u>: LINFOLEGNO should be used after laying. It can be used several times a year (with a single treatment) depending on the usage of the wood flooring: rooms once a year; living room, kitchens, bathroom, offices, stores, repeatedly throughout the year.

How to use it: Shake well before using, do not dilute.

For new hardwood floors, once you have cleaned the floor using Mistrall soap diluted in the appropriate amount of water, pour LINFOLEGNO into a bucket. Using a cotton rag, apply the product on the desired surface. Please note that the rag should be well wringed-out. It is recommended that a thin veil of LINFOLEGNO be applied in the lengthwise direction of the plank, without leaving an excess of the product. Let it dry. After an hour a second treatment of product is applied in the same way. Wait at least 2 hours before walking on the parquet.

Note: To increase the floor's resistance to water, apply the LINFOLEGNO only once with the method described above.

Mistrall: Neutral Detergent Soap

<u>Ordinary Cleaning:</u> Use a vacuum cleaner or a broom. To wash the floor, use MISTRALL soap at least once every two weeks. This same detergent can also be used on ceramic floor tiles, marble, etc. **Use:** Half glass of MISTRALL soap in 8/10L of water and using a white cotton rag, well wringed.

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Maintenance for Varnished Products

Ordinary Cleaning: Use a vacuum cleaner or a broom.

To wash the floor use a white cotton rag, water and MISTRALL soap only in case of necessity and follow instructions on the bottle.

IN EVERY WRAPPING OF MAINTENANCE PRODUCTS ARE ALL THE INSTRUCTIONS FOR USE.

Please keep in mind to never use alcohol, solvents and ammonia or any other products containing solvents or acids pure or diluted to clean your wood flooring.

Moreover, the crystallization of the oil or varnish coating on the surface and in the wood fibre only finishes 30 days post-installation. Therefore, it is necessary to take more caution soon after the installation of parquet (i.e. use shoes with rubber soles, do not to drag heavy furniture across the floor, etc.). We recommend that you protect your wood flooring by placing felt adhesives under your chairs and heavy furniture.

Maintenance for the Shabby Colours Collection

It is important to note, that when washing the floor, if abundant water is used (mop and bucket) the original bees wax spread on the planks will wash off. Please follow the instructions listed below:

- 1. For Daily Cleaning: Use a vacuum cleaner.
- 2. When washing the floor, make sure to use a neutral soap (i.e *Mistrall*) and <u>NO</u> cleaning products that are very abrasive or include solvents in their formulas. In addition, do not use a mop soaked in water. Use a humid rag to clean, so as to conserve the bee's wax applied during the finishing of the planks.
- 3. Should you find the necessity to re-apply the wax, use a paintbrush to spread the wax over the floor. Wait a couple of hours for it to dry, and then using the special steel wool pad included with the bee's wax upon delivery, slowly work the floor until all the planks are uniform in colour and texture.

General Information

- A) Varnished & Oiled Floors: Never use alcohol, solvents and/or ammonia on your hardwood flooring under any circumstances!
- B) If the humidity in the air does not fall in the suggested range of 45%-60% fissures may appear in your hardwood flooring.
- C) Eventual dark spots created by the inexposure of certain areas of the floor to the sun (i.e. carpets or furniture), will disappear when they are exposed to sunlight.
- D) To keep your floors looking great, we recommend that you provide the hall with a carpet and take care in removing abrasive debris from the soles of your shoes. In addition, it would be wise to remove dust and debris daily using antistatic cloths or a vacuum cleaner.

We sincerely hope that this information is helpful in preserving the natural beauty of your hardwood floors. We thank you for having chosen Triveneta Parchetti and urge you to contact us if ever you should have any doubts, questions or reservations.

Best Regards,

Ramon Presot **Export Manage**r



MAINTENANCE PRODUCTS

LINFOLEGNO(for oiled wood flooring)

To increase the water resistance of your hardwood floors, this product is ideal. It is a micro emulsion of valuable waxes, resins and modified oils for the protection of parquet floors. This product should be applied only once the floor has been treated with oil beforehand. Linfolegno ensures a rapid and easy application, maintaining the surface's natural appearance, nourishing it, and above all protecting it's natural beauty while giving it a full-bodied and pearly glow.

Advantages & Characteristics:

- Provides strong water resistance
- It doesn't whiten even if water remain on the floor one whole day
- Effective protection from everyday use
- Product doesn't contain solvents
- It allows transpiration (over 80%)
- Bio degradable up to 90%

<u>Instructions for Use:</u> Shake well before using, do not dilute. Pour a small quantity of Linfolegno on the floor and spread with a cotton rag, creating a thin film. After an hour a second treatment of product is applied, in the same way.

Yield: 14-18m²/L per application

MISTRALL (Neutral Soap)

Mistrall is the fruit of careful research, created using a highly concentrated special formula suitable for the cleansing and maintenance of a variety of surfaces. Thanks to it's special formula, Mistrall not only sterilizes and brings shine to any surface, but also aids in the prevention of molds, bacteria, and germs. In addition, Mistrall has been formulated to clean a diversity of surfaces including terracotta tiles, stone floors, marble, ceramic, etc.

<u>Instructions for Use</u>: For ordinary cleaning dilute 2-5% (half a glass) of Mistrall in a bucket with approximately 10L of water, and clean with a wrung out cotton rag. Rinsing is not required.

Advantages & Characteristics:

- Detergent with low foaming
- It doesn't require rinsing
- Cheap (as a small dosage is required)

PERLAGE ORO or POLISH (for Varnished Wood Flooring)

Protective auto-polishing product for varnished wood flooring. Thanks to it's special formula it provides varnished hardwood floors with a thin but resistant protective layer while restoring the floors bright shine. **Instructions for Use:** Shake well before using. Always use at temperatures greater than 15°C. Use a cotton rag to spread a small quantity of Perlage Oro on the desired surface. After having carefully cleaned the surface with neutral soap (Mistrall), once the floor is dry, use a cotton rag to spread a small quantity of Perlage Oro on the desired surface. Let the polish dry for at least 1 hour. If necessary apply a second treatment with the same procedure.

Output: 22-26m²/L

Advantages & Characteristics:

- High ability of adhesion and facility spreading out
- It releases a pleasant perfume
- It doesn't discharge toxic substances
- It gives a waxed and beautiful aspect
- No need to polish
- Ready to use (no need to dilute)